

SK41



User Manual

Xiamen Hanin Electronic Technology Co., Ltd.

Web: http://www.hprt.group

Customer Service Email: sk@hprt.com

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Statement

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Warnings

This must be complied with in order to avoid damage to the human body and the equipment.

This shows the important information and tips for the printer operation.

Attention

Due to continuous improvement of the products, the specifications, accessories and procedures described in the manual are based on actual machines. And it may be changed without prior notice.



IMPORTANT SAFETY INSTRUCTIONS

Before using the printer, please read carefully the following safety consideration in case of bodily injury or equipment damage.

1.Safety warning



The print head will become very hot during printing, please do not touch the printhead and peripheral parts during printing and printing just finished.



Please do not touch the printhead and connectors, in case that static damages the printer head.

2.Instructions

Warnings: Violating following instructions may cause serious injury or death.

1) Do not plug several products in one porous power outlet.

- This may cause over-heat and a fire.
- If the plug is wet or dirty, dry or wipe it before using.
- If the plug does not fit perfectly to the outlet, do not plug in.
- Be sure to use only standardized porous power outlet.
- 2) You must use the supplied adapter.
 - It is dangerous to use other adapters.
- 3) Do not pull the cable by pulling.
 - This may damage the cable or cause a fire.
- 4) Do not plug in or unplug with your wet hands.
 - You may be electrocuted.
- 5) Do not bend the cable by force or leave it under any heavy object.
 - A damaged cable may cause a fire.

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Note: Violating following instructions may cause slight damage of the appliance.

1) If you observe a strange smoke, odor or noise from the printer, unplug it before taking following measures.

- Switch off the printer and unplug the set from the mains.
- After the disappearance of the smoke, call your dealer to repair it.
- 2) Install the printer on the stable surface.
 - If the printer falls, it may be broken and you may hurt yourself.

3) Use the approved accessories only and do not try to disassemble, repair or remodel it by yourself.

- Call your dealer when you need these services.
- Do not touch the blade of auto cutter.
- 4) Do not let water or other foreign objects drop into the printer.
 - If this happened, switch off and unplug the printer before calling your dealer.
- 5) Do not use the printer when it is out of order. This can cause a fire or an electrocution.
 - Switch off and unplug the printer before calling your dealer.
- 6) Other considerations:
 - Place the printer on a solid and even base so that it cannot fall.
 - Leave enough space around printer for operation and maintenance.
 - Keep all liquids away from the printer.
 - Do not expose the printer to high temperatures, direct sunlight or dust.
 - Ensure the printer is connected to a socket with the correct mains voltage.
 - Switch off the printer POWER supply when it's not in use for a long time.
 - To ensure the printing quality and reliability, suggest use the same quality or recommend paper supplier.
 - Pls. switch off the POWER supply when connect/disconnect all the ports or it will cause damage to the printer control circuit.
 - Never carry out maintenance or repair work yourself. Always contact a qualified service Technician.
 - Keep this User Manual in a place which is always easily accessible.



HPITI

3.Other Precautions

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4.WEEE (Waste Electrical and Electric Equipment)



This mark shown on the product or its literature indicates that the corresponding item should not be discarded at the end of its working life with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate marked items from other types of

waste and recycle them responsibly to promote the sustained reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office for details of where and how they can conduct environmentally safe recycling of such items. Commercial users should contact their suppliers and check the terms and conditions of purchase contracts. This product should not be combined with other commercial waste for disposal.

Caution: This is a Class A product. In a domestic environment this product may cause radio interference in which the user may be required to take adequate measures.

HPRT

5. FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.



CHAPTER 1 INTRODUCTION

1.1 Packing List

Unpack the printer and keep the packing materials in case you need to ship the printer in the future. Any damages exist, please contact the local dealer.

Standard







USB Cable



Afterservice Card

Note: The packing materials are based on the order.

1.2 Appearance and Components



- Feed Button(Status Indicator)
- 2 Paper Guide
- 3 Cover Open Levers

4 Power Receptacle



- 7) Platen
- 8 Movable Paper Sensor

! Note: The views above are for your reference. Ports vary by your choice.



CHAPTER 2 INSTALLATION & USAGE

2.1 Printer Connection

2.1.1 Power Connection

- 1. Make sure the printer's power switch is in the off position.
- 2. Connect the power cord to printer.
- 3. Connect the other end of power cord to the outlet.





1.Use the original power adapter only, in case that the damage caused by charging improperly.

2.Please unplug the printer power cord if it is not in use for a long time.

2.1.2 USB Connection

Connect the USB cable to the printer and PC.





2.2 Fanfold Label Loading

Folding Paper Loading

- 1. Turn the power on, adjust the paper
- 2. Insert the paper into the entry slot.

guide to fit the width of paper.



3. The paper will be sucked into the paper

guide automatically.



■ Roll Type Label Loading





- 1) When the printer is power on, the paper will be sucked into the paper guide automatically.
- 2) The roll type label holder needs to be aligned with the hooks at the bottom of the printer.



2.3 Operation Panel

1.Feed Button:

Turn on

In the shutdown state, turn on the power switch behind the printer, then the indicator will be light on.

Turn off

When the power switch is turned off, the printer shuts down and the indicator light is off. In the power-on state, turn off the power switch behind the printer, then the indicator will be light off.

Feed Button

1) Press the feed button, the printer sends the paper out to the specified position depending on the type of paper used. When using continuous paper, long press the feed button to send a fixed length of paper. If using label paper, press the feed button once that will send out a whole label.

2) When the printer is printing, press the feed button to pause the current printing and the light is green. press the button again to print the unfinished print task.



CHAPTER 3 MAINTENANCE & ADJUSTMENT

Adhesives and coatings of the media can transfer to the printer parts over time along the media path including the thermal print head and media sensor. This build-up can accumulate dust and debris. Failure to clean the print head, media path, and media sensor could result in inadvertent loss of labels, label jams and possible damage to the printer.



1. Make sure to turn off the printer before cleaning.

2. As the print head gets hot during printing, if want to clean the print head, turn the printer off and wait approximately 2~3 minute before commencement.

3. When cleaning the print head, do not to touch the heated portion of the print head. Print Head is susceptible to damage from static electricity, etc. So, it is strongly recommended to wear hand gloves during cleaning progress.

4. Do not to allow the print head become scratched and/or damaged in any way.

3.1 Cleaning Print Head

1. Open the printer cover and then use the cleaning pen to clean the head in the direction from the center of the head to two sides.

2. After cleaning the head, do not use the printer until the alcohol used for cleaning evaporates completely (1~2 min) and the printer has completely dried.

3.2 Cleaning Roller and Paper Path

1. Open the printer cover and then remove the paper.

2. Remove any dust or foreign substance using dry cloth or cotton swab.

3. Soak the cloth or cotton swab in alcohol for medical use and use it to remove adhesive

foreign substances or other pollution materials.

4. After cleaning the parts, do not use the printer until the alcohol evaporates completely (1~2 min) and the printer has completely dried



CHAPTER 4 LABEL PRINTER UTILITY INSTRUCTIONS

4.1 Installation Preparation

Download the utility application in http://www.hprt.group.

4.2 Usage

ANote: the following takes Windows 7 operating system for example, which may vary depending on the operating system on your computer.

1.Download "UtilityForLabel_V1.0.0.0".

2. Then open the "UtilityForLabel_Channel.exe".

Printer Utility For LabelCross-border e-commerce V1.0.0.0	
Printer List:	
SK41 USB USB	Add Printer
	Modify Printer
	Delete Printer
	Connect Test
Function	
Printer Information Print	Test Text
Print Self Information Label A	uto Learn
Parameter Setting Restore Fa	actory Settings
Firmware Update	Quit



3.Add/Modify/Delete Printer, Connect Test.

•Click "Modify Printer". Choose the printer and port (e.g. USB), then click "OK", showed in "Printer List".

💮 Printer Manage		
Printer Model: Port infomation Port Type:	SK41 USB	
Automatic identific	ation port.	
Connect Test	ок	Close

•Click "Delete Printer". Click "OK" to delete the printer and click "Cancel" to cancel the command.





•Click "Connect Test" to test whether the connection is successful or not.

If connection succeeds, it shows as follows.



If connection fails, it shows as follows.

Error]
Open port failed!:-372	
ОК	



- 1) Please connect your printer to power firstly, choose one port (depend on the printer you bought) to connect to the PC. Connecting method refer to the Power Connection.
- 2) When connection fails, please check the connection or whether the port matches. (When USB port is used, it is better to make sure only one printer is connected)





4.Function.

•Click "Printer Information", showing printer information. (varies by different printers)

Printer Information	
Manufacture Date:	7/23/2018
Printed Length:	397.29 (m)
Firmware Version:	V 1.0.10
	Close

•Click "Print Test Text". Type the text. Click "Print", then printer starts to print the test text.

💮 Print Test Text		- • •
Please enter the text	you need to print:(Length<5000)	
Printable Width:	30 (10-48)mm	1
Printable Heigh:	30 (10-210)mm	Close



•Click "Parameter Setting". User can set up the density, paper mode and so on.

🔅 Parameter setting			×
BT Config BT Name: Password:			ASCII Chars) umeral)
Simple Pairing		8	
Heat Adjust:		0	
Paper Mode: Print Speed:		Gap 5	• •
Codepage: Vertical Origin:		Default 0	(0-89)
Horizontal Origin: Location after print:		0 0	(0-89) (0-89)
Anti-adhesive paper time: Reprint when error	:	0	(0-255) mins
Disable Disclay "Reprint" when i	0 -	nable	
 Display "Reprint" when r Disable 		nable	
Set		Clos	ie



1) Print density (choose range:0~15):

Parameter setting	
BT Config BT Name:	(<=9 ASCII Chars)
Password:	(4 Numeral)
Simple Pairing	
Print Density:	8
Heat Adjust:	8 9 10
Paper Mode: Print Speed:	10 11 12
Codepage:	13 14
Vertical Origin:	15 * 0 (0-89)

2) Heat Adjust

Parameter setting	
BT Config BT Name:	(<=9 ASCII Chars)
Password:	(4 Numeral)
Simple Pairing	
Print Density:	8 🔹
Heat Adjust:	0 -
Paper Mode:	5
Print Speed:	10
Codepage:	20 25
Vertical Origin:	30 35
Horizontal Origin:	0 (0-80)



3) Paper Mode (Gap, Continuous, Black Mark):

Parameter setting	
BT Config	
BT Name:	(<=9 ASCII Chars)
Password:	(4 Numeral)
Simple Pairing	
Print Density:	8 🗸
Heat Adjust:	0 •
Paper Mode:	Gap 🔻
Print Speed:	Continuous
Codepage:	Gap Black Mark

4) Print Speed (choose range:2~6):

Parameter setting	×	
BT Config		
BT Name:	(<=9 ASCII Chars)	
Password:	(4 Numeral)	
Simple Pairing		
Print Density:	8 🗸	
Heat Adjust:	0 🗸	
Paper Mode:	Gap 🔻	
Print Speed:	5 🗸	
Codepage:	2 3	
Vertical Origin:	4 5	
Horizontal Origin:	6	





5) Codepage:

🔅 Parameter setting	
BT Config	
BT Name:	(<=9 ASCII Chars)
Password:	(4 Numeral)
Simple Pairing	
Print Density:	8 🔹
Heat Adjust:	0 🔹
Paper Mode:	Gap 💌
Print Speed:	5 🔹
Codepage:	Default 👻
Vertical Origin:	Default PC437(USA:Standard Eur
Horizontal Origin:	Katakana
Location after print:	PC850(Multilingual) PC860(Portuguese) PC863(Canadian-French
Anti-adhesive paper tir	
Reprint when error	

6) Click "Set" and back to the main menu.

•Click "Restore Factory Settings". Click "OK" to restore factory settings and click "Cancel" to cancel the command.



5. Click "Quit", and finish printer settings.



CHAPTER 5 WINDOWS DRIVER INSTRUCTION

5.1 Installation Preparation

Download Windows Driver application in http://www.hprt.group.

5.2 Installation

Warning: There are some differences under different operating system. Please operate it according to the tips. Recommend to close security software before installation in case of preventing installation.

1.Select one interface to connect your printer to computer.

- 2.Turn on the printer and check if it is connected to computer successfully.
- 3. Double click Windows Driver.



4.Read and agree the license agreement. Then click "Next".

🔂 Setup - SP410_Label_Printer_Windows_Driver v2.7.2.7	x
License Agreement Please read the following important information before continuing.	B
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT. THE SOFTWARE PROVIDED WITH THIS AGREEMENT (THE "SOFTWARE") IS LICENSED AND ITS USE IS SUBJECT TO THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY DESTROY THE SOFTWARE AND DOCUMENTATION.	
1. LICENSE GRANT	
This software is only to be used with the equipment for which it has be made. My company grants to you a non-exclusive, non-transferable right to use the SOFTWARE on the computer(s) that will print to the thermal printer(s). This	
I accept the agreement	
○ I do not accept the agreement	
Next > Cancel	



5.Select the default installation port name of printer driver, then click "Next".

🔂 Setup - HPRT_SK41_Label_Printer_Windows_Driver v2.7.2.0			
Select the port of printer driver Select the default installation port name of printer driver.			
USB001 TPVM: Cloud TCP/IP Port SHRFAX: COM1: COM2:	Printer Model: HPRT SK41 Pre-install Driver Name: HPRT SK41		
COM3: COM4: FILE: LPT1: LPT2: LPT3: XPSPort: nul:	Baud Rate: 9600 Parity: NONE Data Bits: 8 Stop Bits: 1 Flow Control: NONE Image: Control Co		
Add TCP/IP Port < Back			

6.Click"Finish".





7.After installation, the icon will be found in "Start" \rightarrow "Devices and Printers".





If you have already installed the driver (No matter what kind of ports), it will generate a USB port automatically when connecting the printer to computer.

5.3 Usage

5.3.1 Printing Preferences

1.Click "Start" \rightarrow "Devices and Printers". Right click the icon and choose "Printing preferences".





2.According to different needs, set the page.

HPRT SK41 Printing Preferences			
Page Watermark Halftone About			
Paper			
Paper Name: Stan	dard(4.00"x6.00"(1	0.16cm x 15.24cm)) 🔻	
L		Custom	
Paper Format			
) inch	i cm	mm	
Offset			
Horizontal: 0.00	🌩 mm 🛛 Vert	tical: 0.00 🚔 mm	
Preview	Rotate	Effect	
	© 0°	Mirror	
	90° 180°	Inverse Inverse	
	© 270°	Scale: 100 🚔 %	
Copies Copies: 1			
Advanced			
	ОК	Cancel Apply	



•Click "Paper Name", then choose the paper type.

Paper		
Paper Name:	Standard(4.00"x6.00"(10.16cm x 15.24cm))	-
	Standard(4.00"x6.00"(10.16cm x 15.24cm)) 4.00"x6.00"(10.16cm x 15.24cm)	-
Paper Format	1.25"x2.25"(3.18cm x 5.71cm) 1.50"x0.50"(3.81cm x 1.27cm)	
) inch	1.50"x1.00"(3.81cm x 2.54cm) 1.50"x2.00"(3.81cm x 5.08cm) 2.00"x0.50"(5.08cm x 1.27cm)	

•Click "Manager" to add a new stock.

Custom Paper Lis	st		Delete
Custom Paper Op	otions		
Paper Name:			Save
Paper Width:	5.0	[5.0 - 180.0 mm]	
Paper Length:	5.0	[5.0 - 2300.0 mm]	
		ОК	Cancel

•Choose "Rotate" or "Effect", it will be showed in the "Preview".

Preview TR9 ↑	Rotate © 0° ○ 90° ○ 180° ○ 270°	Effect Inverse Scale: 100 🔦 %
Copies Copies: 1		Advanced



•Click "Advanced" to set "Save Paper", "Density", "Speed", "Test", "Media Handling", "Media Type".

1) Save Paper



2) Density

Advanced Setting
Save Paper Density Speed Test Media Handling Media Type
Customize Print Density
Light Dark
OK Cancel



3) Speed

Advanced Setting	—X —
Save Paper Density Speed	Test Media Handling Media Type
Customize Print Speed	
Slow	Fact
Śiów	Fast
	OK Cancel

4) Test

Advanced Setting	—
Save Paper Density Speed Test	Media Handling Media Type
Calibration	Form Feed
Blank Page	Factory Reset
	OK Cancel



5) Media Handling

Advanced Setting	X
Save Paper Density Sp	eed Test Media Handling Media Type
Media Handling	
Post-Print	Tear Off
	Use current printer setting Tear Off
Customize Position	
Vertical Offset:	0.0 mm
	OK Cancel

6) Media type

Advanced Setting	
Save Paper Density	Speed Test Media Handling Media Type
Туре:	Use Current Printer Setting Use Current Printer Setting Continuous Labels With Gaps Labels With Marks
	OK Cancel



3.Click "Watermark", it recommends to use BMP format.

🖶 HPRT SK41 Printing Preferences				
Page Watermark Halftone	About			
Watermark Path:				
Preview				
	OK Can	Apply		





4.Click "Halftone".







5.3.2 Printer Properties

1.Click "Start" \rightarrow "Devices and Printers". Right click the icon and choose "Printer properties".





2.Click "General" \rightarrow "Print Test Page", and printer will print labels with current settings.

HPRT SK41 Properties	×				
General Sharing Ports Advanced C	olor Management Security About				
HPRT SK41					
Location:					
<u>C</u> omment:					
Model: HPRT SK41					
Color: No	Paper available:				
Double-sided: No	Custom				
Staple: No	4.00"x6.00"(10.16cm x 15.24cm)				
Speed: Unknown	1.50"x0.50"(3.81cm x 1.27cm)				
Maximum resolution: 203 dpi	1.50"x1.00"(3.81cm x 2.54cm) -				
Pr <u>e</u> ferences Print <u>T</u> est Page					
	OK Cancel Apply				



3.Click "Ports", then choose the port needed.

👼 HPRT SK41 P	roperties		X	
General Sharin	ng Ports Advanced Co	lor Management Security	y About	
式 н	PRT SK41			
<u>P</u> rint to the for checked port	ollowing port(s). Docume t.	nts will print to the first	free	
Port	Description	Printer	*	
LPT3:	Printer Port			
COM1:	Serial Port			
COM2:	Serial Port		≡	
COM3:	Serial Port			
COM4:	Serial Port			
FILE:	Print to File			
USB001	USB 虚拟打印机端口	HPRT SK41	-	
Add Por <u>t</u> <u>D</u> elete Port <u>C</u> onfigure Port				
Enable bid	lirectional support			
	nter pooling			
	(OK Cance	Apply	



🖶 HPRT SK41 P	roperties				
General Sharin	g Ports Advanced Color Management Security About				
Priorit <u>y</u> :	1				
Dri <u>v</u> er:	HPRT SK41 New Driver				
 Start printing after last page is spooled Start printing immediately Print directly to the printer 					
🔲 <u>H</u> old misn	natched documents				
	led documents first				
Keep printed documents Enable advanced printing features					
Printing D	De <u>f</u> aults Pri <u>n</u> t Processor Separat <u>o</u> r Page				
	OK Cancel Apply				

4.Click "Advanced" to set the available time for the printer.



5.4 Removing

Note: Please turn off the printer or unplug the USB cable before removing the driver. 1.Double click Windows Driver.

Select Se	tup Language
6	Select the language to use during the installation:
	English VK Cancel

2.Choose "Uninstall printer driver", then click "Next".

Setup - HPRT_SK41_Label_Printer_Windows_Driver v2.7.2.0
Select operation of install Please select the operation as you need.
 Install printer driver Please connect your printer to the PC and turn it on. Uninstall printer driver Uninstall the printer driver and components which printer selected.
Next > Cancel



3. Choose the printer driver name needed to uninstall, then click "Next".

Uninstall - HPRT_SK41_Label_Printer_Windows_Driver v2.7.2.0	×
Uninstall printer driver Please select the printer driver name needed to uninstall.	
Delete all printer drivers and its components	
✓ HPRT SK41	
< <u>B</u> ack <u>N</u> ext >	Cancel

4.Click"Yes".





CHAPTER 6 MAC DRIVER INSTRUCITON

This Driver Installation Manual provides information on installation in macOS operation system.

6.1 Driver Preparation for macOS

Download the Mac Driver application in http://www.hprt.group.

6.2 Driver Installation for macOS

Warning: Under different operating system, the screen has slight difference. Please operate it according to the tips. Take SK41 (macOS 10.15) as example.

1. Double click the Driver, click "Continue".

Install HPRT-PRINTER						
 Introducti Destinatio Installation Installation 	This package will run a program to determine if the software can be installed. To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation. Cancel Continue					
 Summary '						
	Go Back Continue					



2. Select a destination and click "Continue".





3. Choose "Installation Type" and click "Continue"-> "Install".





4. Type in the password of your computer.

	install HPRT-PRINTER
 Introduc Destinat Installati Installati Summar 	Installer is trying to install new software. Enter your password to allow this. User Name: LINBAOCHUN Password: Cancel Install Software
	Go Back Continue

5. The installation was successful.





- 6. Turn on the printer and connect it to your computer (for example: via USB cable)
- 7. Click: Launchpad -> System Preferences -> Printers & Scanners.

•••			System Pr	references		QSearch	
General	Desktop & Screen Saver	Dock	Mission Control	Language & Region	Security & Privacy	Spotlight	Notifications
CDs & DVDs	Displays	Energy Saver	Keyboard	Mouse	Trackpad	Printers & Scanners	Sound
Ink	Startup Disk						

8. Under "Printer & Scanner", printer SK41 is available.

••• • • •	Printers & Scanners		Q Search	_
Printers SK41 • Offline, Default	Location: Kind: Status:	SK41 Open Print Queue Options & Supplie LINBAOCHUN's Mac BCL BCL5002 Offline		
+ -				
	Default printer:	SK41	•	
	Default paper size:	A4	\$?